KCP&L announces $1,000,000 contribution to help those hit by summer heat

News

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Kansas City Power and Light's Connections programs has been expanded to assist seniors, low-income customers and families struggling to pay their electric utility bills.
KCP&L is announcing an additional $1,000,000 in funding for its Connections programs to assist customers with their summer electric bills. These programs are designed to connect customers to company resources and community assistance programs to help them through difficult financial situations.

The Connections programs include an expanded range of flexible payment options and a streamlined process for identifying and connecting those eligible to community assistance programs.

The new Family Relief Fund will provide families who qualify with up to a $150 credit on their KCP&L bills during the summer months. For more information, contact the local Salvation Army at (877) 566-2769, Ext. 416.

KCP&L also launched Reconnection Relief, a new program that helps reconnect customers who were disconnected prior to the Hot Weather Rule taking effect. For more information about this program, please contact KCP&L at (800) 526-3348.

KCP&L has made a request to the Missouri Public Service Commission to extend the current Economic Relief Program through the end of the year. This program, which was scheduled to expire in September, provides a monthly credit of $50 to individuals and seniors who qualify. For more information, contact the local Salvation Army at (877) 566-2769, Ext. 416.

Beginning this month, KCP&L will also host a series of Energy Resource Fairs at locations throughout its service territory, where KCP&L employees will: Answer customers' questions, Set up payment arrangements, and provide referrals to local resources, including the Salvation Army, United Way 2-1-1 and the Low-Income Home Energy Assistance Program (LIHEAP).
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Additional information about the Energy Resource Fairs, assistance options, as well energy saving tips and videos, are available at www.kcpl.com/connections or by calling 1-800-526-3348.